

# Proposal to Consolidate Warrington's Breast Screening Services

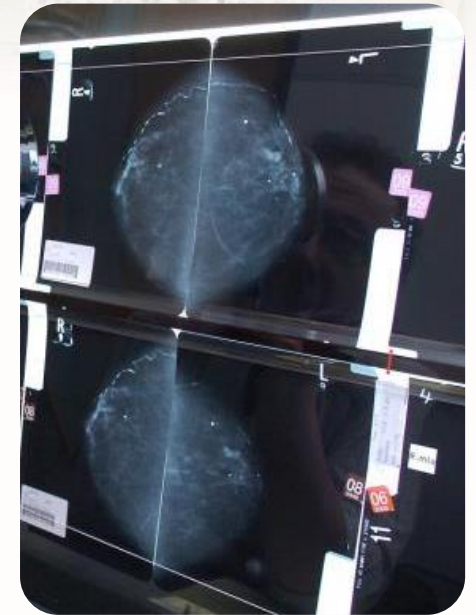
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## Recap – Reconfiguration of Breast Services for Halton, Knowsley, St Helens and Warrington

- Two phased process – phase 1 completed in summer 2021
- Phase 1 - opened £2.1m Breast Care Centre at Captain Sir Tom Moore bldg., Halton July 21 and relocated breast assessment and breast symptomatic clinics from Warrington Hospital and Delamere Centre to new Breast Care Centre
- All supported through public consultation first half of 2021, led by NHS Halton and NHS Warrington CCG
- Phase 2 proposes the consolidation of Warrington's breast screening services at Bath St Warrington and ceasing service at Kendrick Wing, Warrington Hospital
- Phase 2 option was not fully available at that at time of 2021 consultation, hence this second public consultation.

# National Breast Screening Programme

- Offered to all women aged 50 - 70 years every three years
- Commissioned by NHS England Specialist Commissioning
- WHH is lead provider of the service for Halton, Knowsley, St Helens and Warrington



# Halton Residents – Screening Location



- All service users currently have a choice of 5 locations: Breast Care Centre at Halton Hospital, Whiston Hospital, St Helens Hospital and Warrington (Bath St and Kendrick Wing) OR mobile unit if available.
- In 2019-2020 **342** Halton service users selected Warrington from the 2,898 appointments offered.
- Since the new Breast Centre opened at Halton, **36** Halton residents attended Kendrick wing for screening (July-Dec 21).

## Current Service Offer (females age 50-71)

Halton	Breast Care Centre	20,600
Knowsley	Whiston Hospital	9,000
St Helens	St Helens Hospital	29,400
Warrington	1. Kendrick Wing 2. Bath Street	32,900
Regional	Mobile Unit(s)	From above

## The Proposal

1. To consolidate Warrington's breast screening service at a single site, at the Bath Street Health and Wellbeing centre and:
2. To discontinue the breast screening service at Warrington's Kendrick Wing
3. To seek views on this service change public consultation took place between 6 May – 20<sup>th</sup> June 2022

# The case for change

## The Kendrick Wing service

- × Aged, inaccessible estate offering a poor patient experience
- × Lack of available space elsewhere on the hospital site to relocate the service
- × Constantly unreliable elevator access to the first-floor screening centre
- × Parking issues relating to the highly congested hospital site

## Breast Service Reconfiguration – Phase 2 A single screening site

- ✓ Opportunity to substantially enhance patient experience and improve access
- ✓ Consolidate scarce Breast Radiologists and Mammographers into single location
- ✓ Enhanced efficiencies in use of estate, equipment and workforce
- ✓ Kendrick Wing space refurbished for the screening administration team and any additional space reallocated for other non-clinical services



# Breast Screening at Kendrick Wing



# Breast Screening at Bath St

- ✓ 1mile from the existing Kendrick Wing service
- ✓ Fully accessible, modern facility
- ✓ Dedicated car parking - free for 90 minutes
- ✓ Close to the public transport interchange in Warrington town centre





# The Public Consultation – Phase 2

- Formal Public Consultation 6 May to 20 June inclusive (6 weeks)
- Consultation according to best practice (Gunning Principles)
- Targeted, accessible engagement - emphasis on diversity in participation  
Responses 163 – 66% of phase 1 (252 responses)

- *Public bodies need to have an open mind during a consultation and not already made the decision, but have some ideas about the proposals.*
- *People involved in the consultation need to have enough information to make an intelligent choice and input in the process. Equality Assessments should take place at the beginning of the consultation and published alongside the document*
- *Is it an appropriate time and environment, was enough time given for people to make an informed decision and then provide that feedback, and is there enough time to analyse those results and make the final decision?*
- *Think about how to prove decision-makers have taken consultation responses into account.*

# Consultation methodology – multiple formats

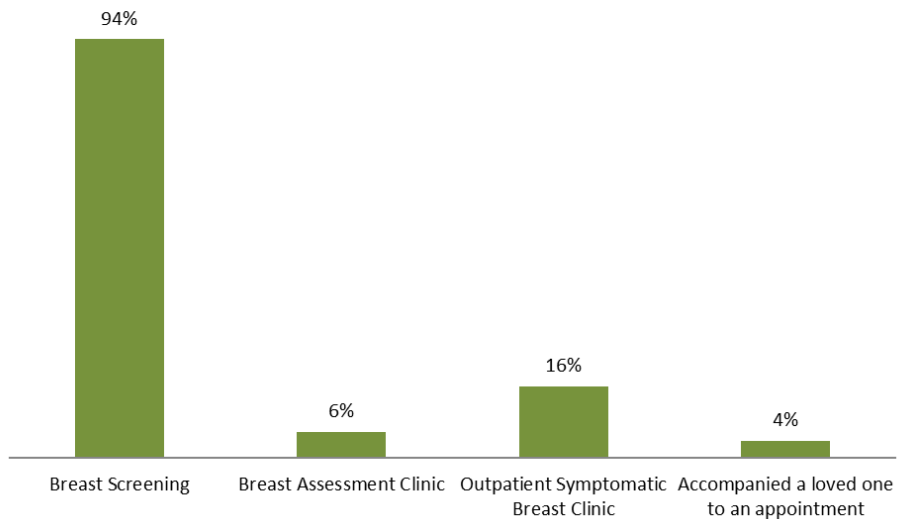
<b>Consultation materials – range of formats plus paper/online response materials AND verbal scribe</b>	<b>Face to Face engagement @ Kendrick Wing Tuesday 24<sup>th</sup> May - all day Wednesday 25<sup>th</sup> May – all day</b>
<b>Website and social media campaigns</b>	<b>Face to Face engagement @ Bath St Thursday 12<sup>th</sup> May 10.30-2.30pm Tuesday 17<sup>th</sup> May 10.30-2.30pm Monday 30<sup>th</sup> May 10.30-2.30pm</b>
<b>Stakeholder Briefings</b>	<b>MS Teams LIVE virtual consultation event</b>
<b>Press coverage</b>	<b>Consultation FAQs, continually updated</b>
<b>Experts by Experience panel (6 members)</b>	<b>Healthwatch Halton and Healthwatch Warrington</b>
<b>GP and PCN communication</b>	<b>Partner organisations PLACE level</b>

# Targeted Inclusion and Involvement

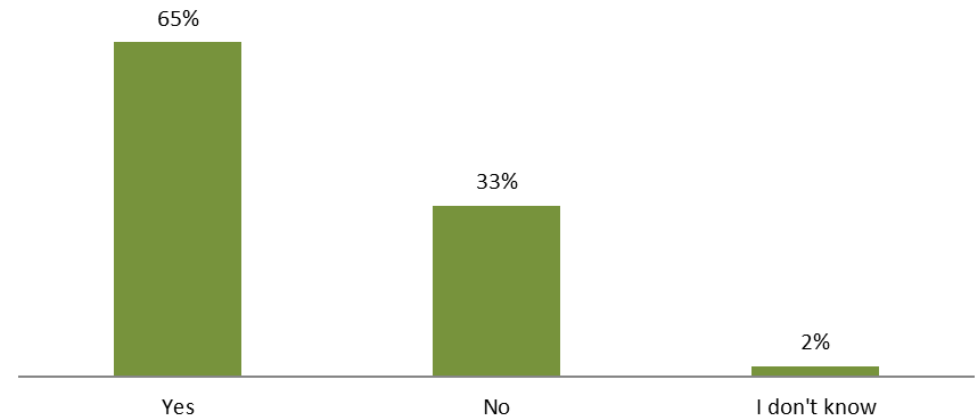
Protected Characteristics	Forum
<b>Gender:</b>	Groups for men – Directions for Men/Dads Matter/ Wolves Foundation Offload, WHH Menopause Cafe
<b>Sexual Orientation:</b>	TAGS - Teenagers, Gender and Sexuality 17-24yrs Warrington, Progress Staff Network
<b>Gender Reassignment</b>	Trans Warrington
<b>Race:</b>	Warrington Ethnic Community Association, Warrington Ethnic Women’s Group, WHH Muti Ethnic Staff Network
<b>Religion or Belief:</b>	Council of Faiths plus race groups above
<b>Disability:</b>	Breast clinics (cancer), Halton Disability Partnership membership, Staying Connected Forum Warrington, WHH Disability Staff Network, Warrington Deaf Society, Alternative futures, Muscular Distrophy Lymm, Deafness Resource
<b>Marriage and Civil partnership</b>	All
<b>Pregnancy and Maternity</b>	Maternity Voices Partnership
<b>Age:</b>	Age UK Mid Mersey, Warrington Lifetime, Halton Carers Centre, Wired Carers Centre
<b>Other Vulnerable/under-represented groups</b>	Warrington BC Wellbeing lead for Asylum Seekers and Refugees, Cheshire Gypsy Roma Traveller Education Adviser, Change Group Live, Veterans Associations in Halton and Warrington, WHH Armed Forces Network

## Public Consultation Phase 2 – the Responses

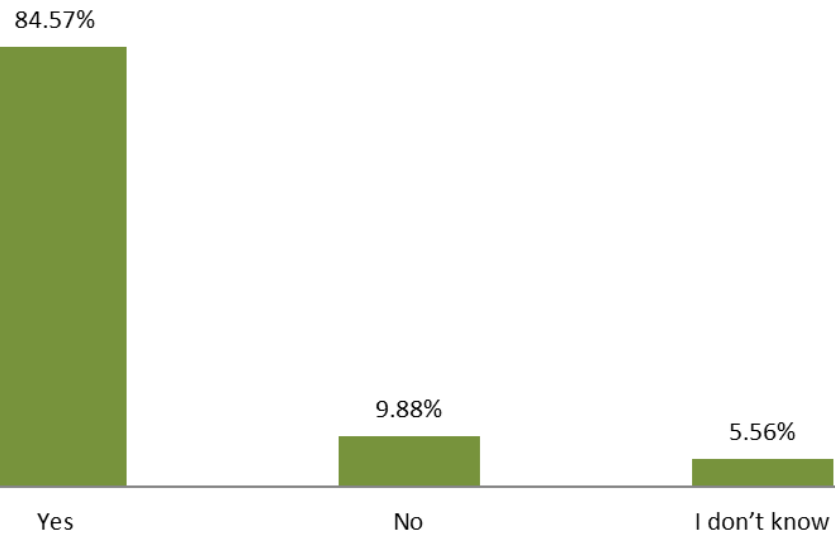
Have you used any of the following services?



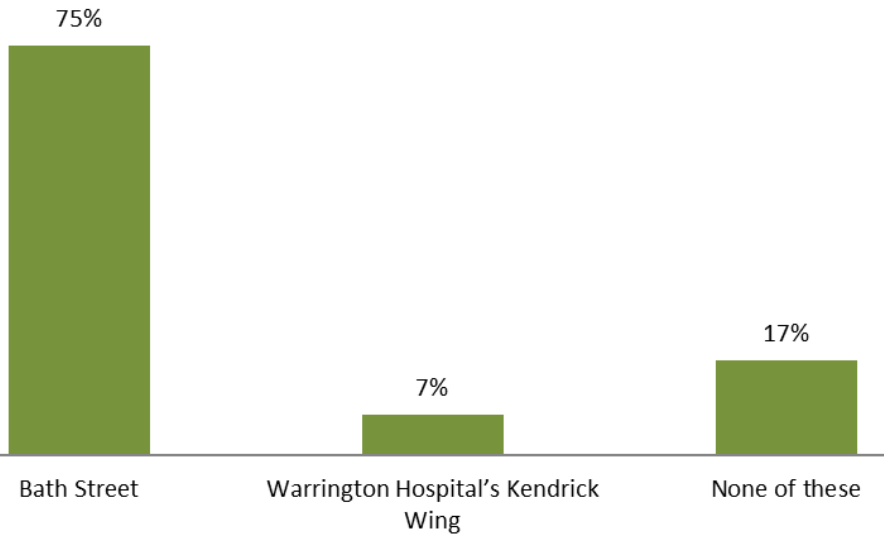
Have you been made aware of the proposal to bring Warrington's Breast Screening service on to one site?



Do you feel that you have been given enough information to form an opinion on our proposals?

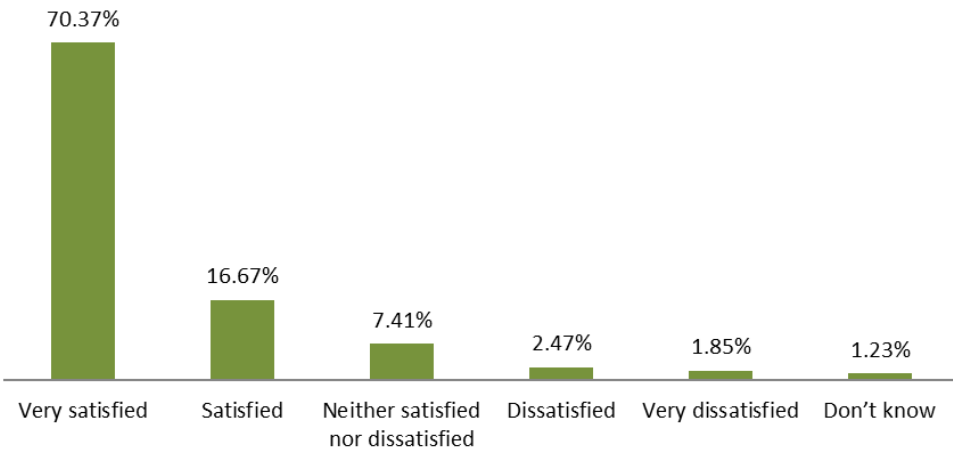


In Warrington where would you prefer to have your breast screening appointment?

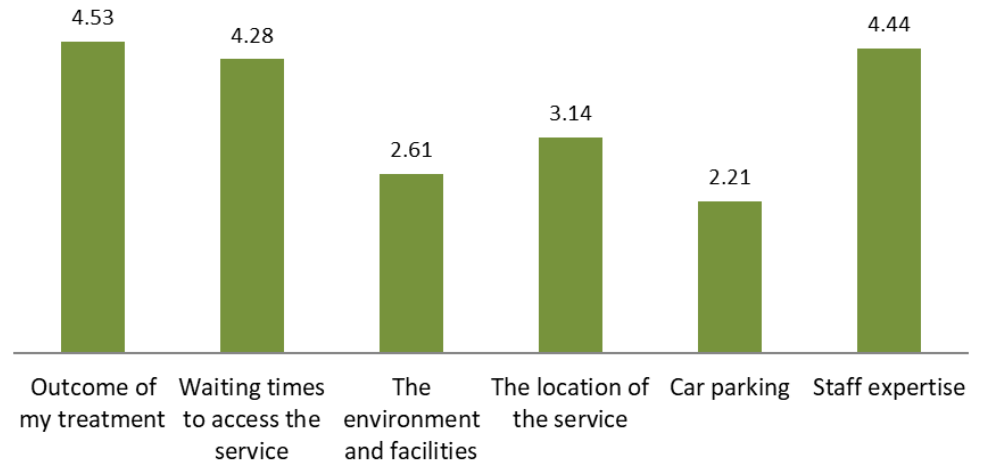




### How satisfied would you be to access breast screening at Bath Street ?



### Which of the following are/would be most important for you?

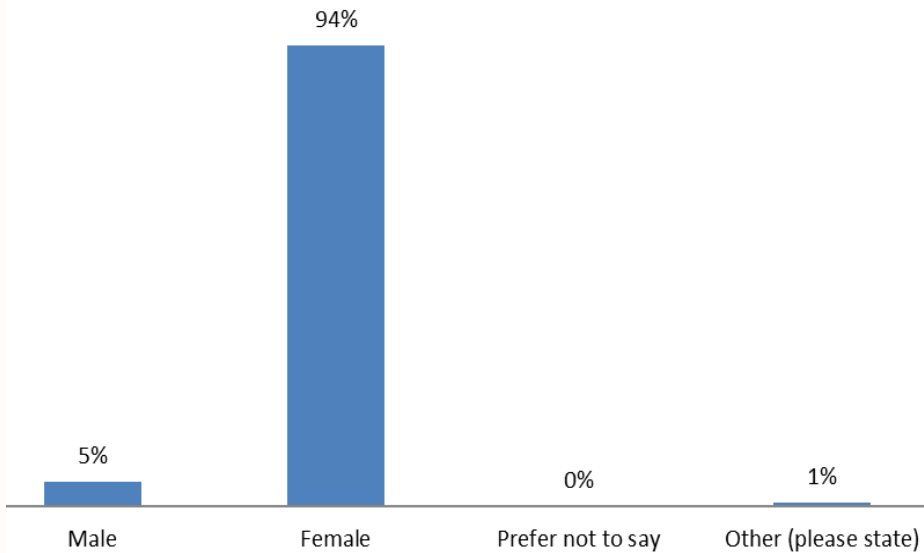


# The Public Consultation – Summary Outcomes

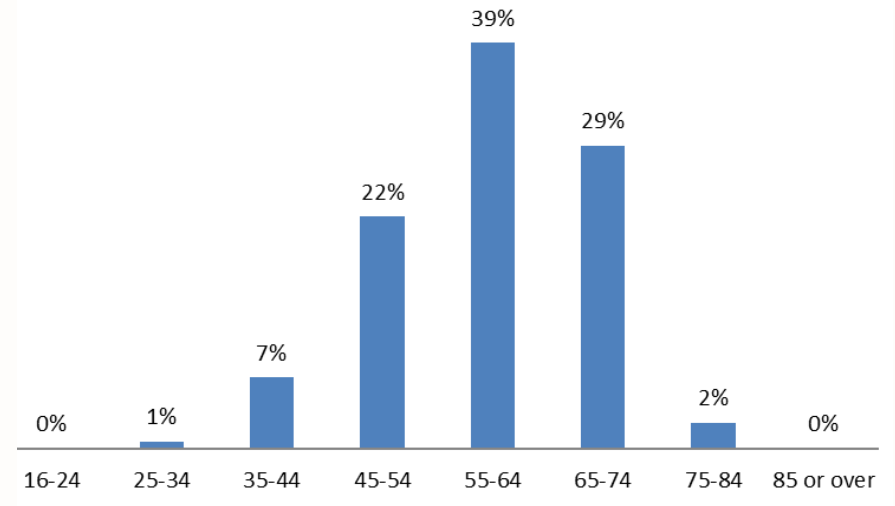
- 94% participants had used the Breast Screening Service
- 65% participants had been made aware of the proposals
- 85% had enough information to form an opinion
- 75% would prefer to have their screening at Bath St.
- 87% would be very satisfied or satisfied to have screening at Bath St.
- Most important considerations are (1 is high):
  1. Outcome of screening
  2. Staff Expertise
  3. Waiting times
  4. Location
  5. Environment and facilities
  6. Car parking

# Public Consultation Phase 2 - About the Participants

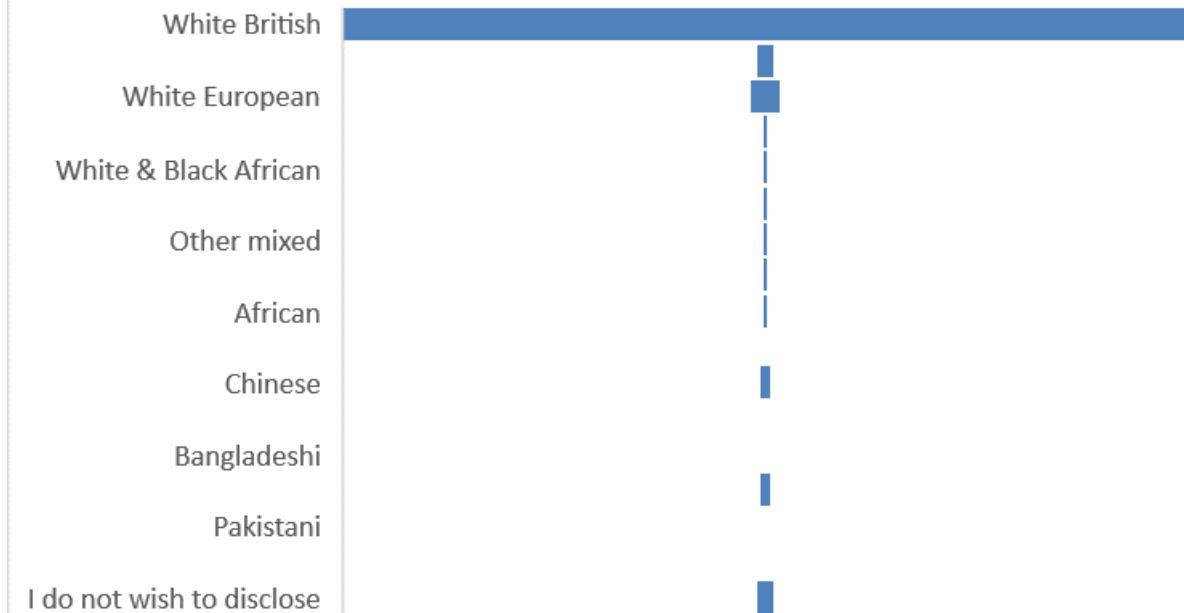
## Gender



## What is your age?

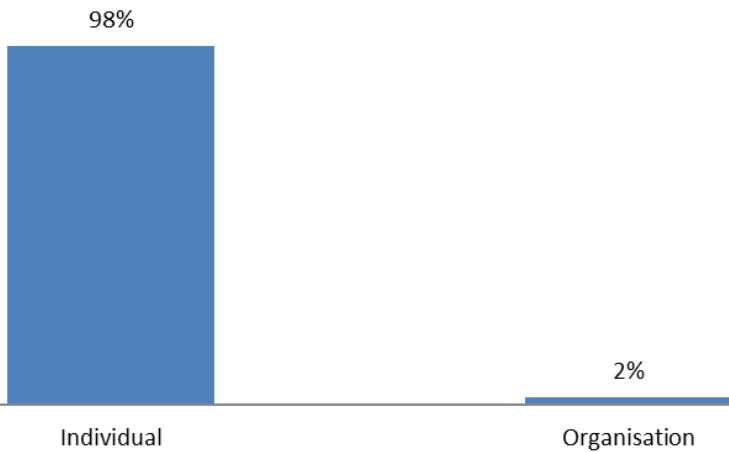


## Ethnicity

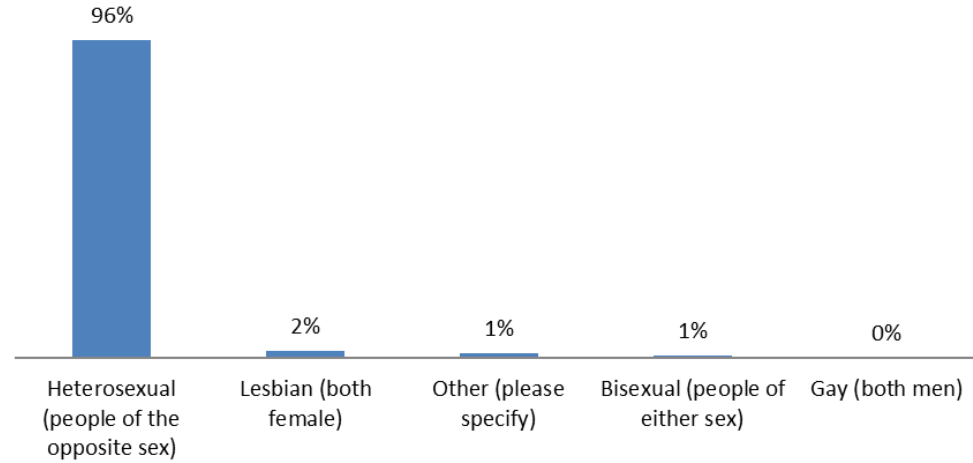


White British	142
White European	5
White Irish	3
I do not wish to disclose	3
Chinese	2
Indian	2
White & Black Caribbean	1
White & Black African	1
White & Asian	1
Other mixed	1
Caribbean	1
African	1
Other Black	0
Other Asian	0
Bangladeshi	0
Pakistani	0
Other Ethnic Group	0
<b>Total</b>	<b>163</b>

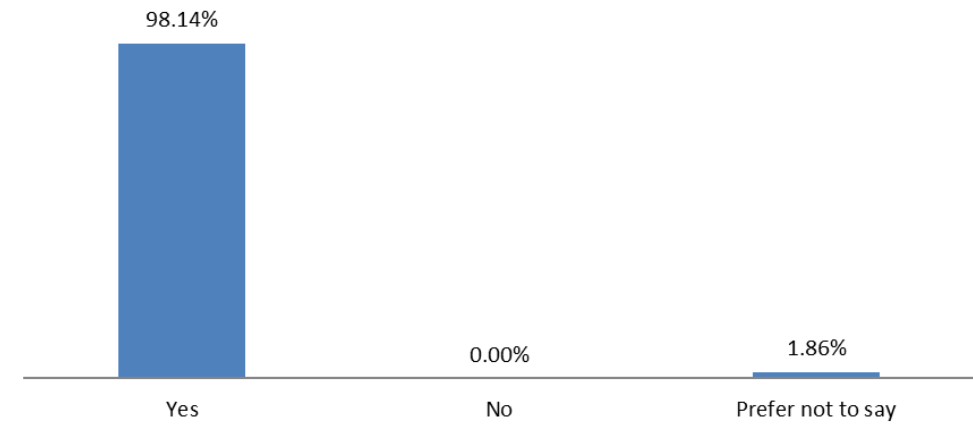
Are you completing the survey as an individual or representative of an organisation?



## Sexual orientation

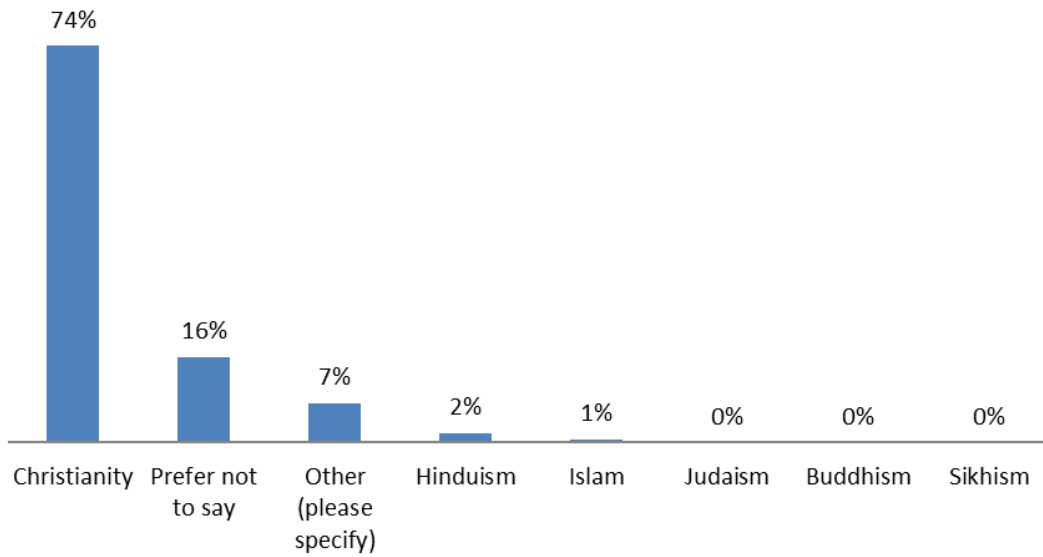


Do you identify as the same gender you were assigned at birth?

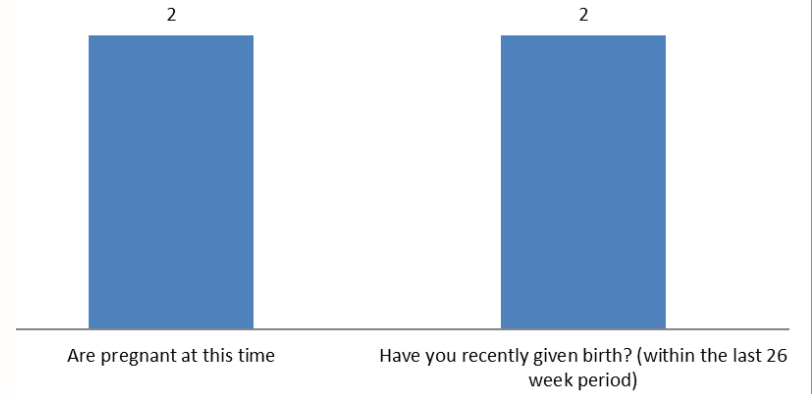




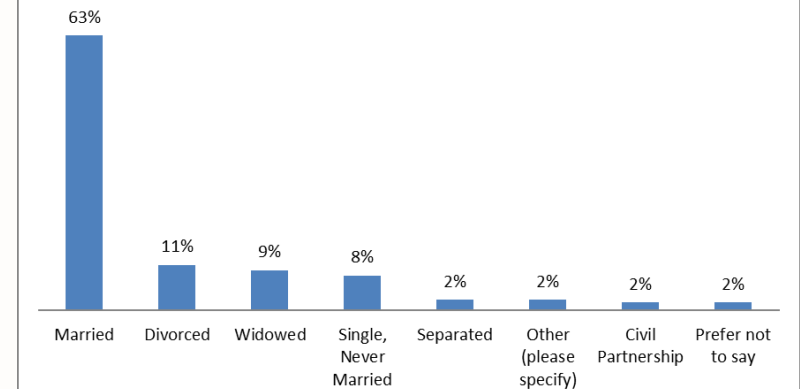
## Religion or belief



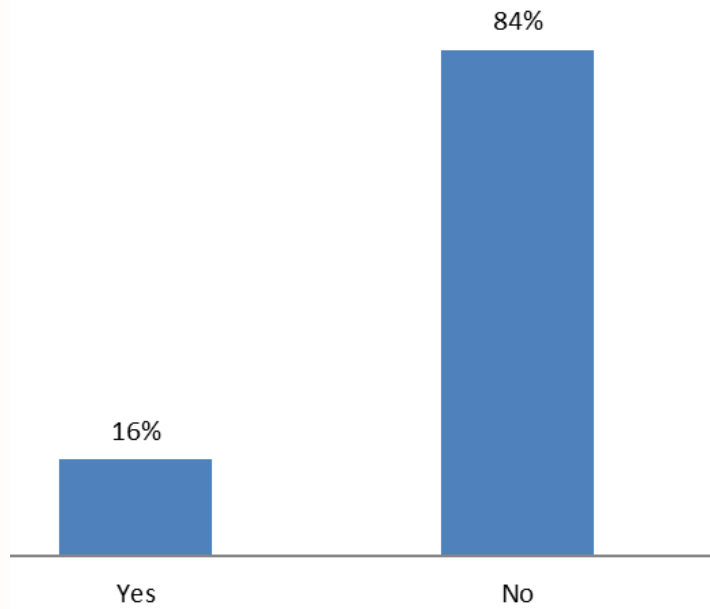
## Pregnant or given birth (last 26 weeks)



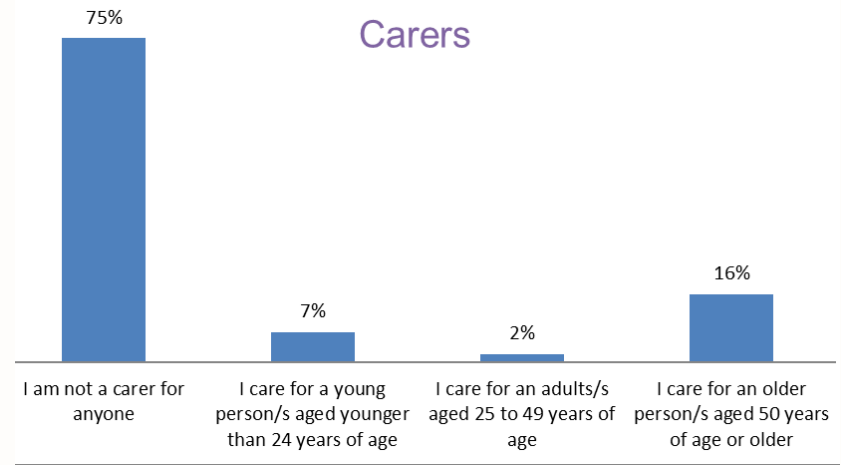
## Relationship status



## Considered to have a disability



## Carers



# The Public Consultation – Representation

- 94% participants were female
- 97% participants were in the eligible age range for breast screening
- 16% considered themselves to have a disability
- 25% cared for someone
- 2.5% had recently given birth or were pregnant
- Representative of patient population in religious belief, sexual orientation, gender identity, ethnicity and relationship status

2 organisations responded and 161 individuals

# Next Steps/1

- Interrogate and classify valuable commentary and suggestions from 85 participants
- Produce themes and mitigating actions (where possible), cross-checking against the Equality Impact Assessment (see below, key themes from Phase 1)
- Produce Full Consultation Outcomes Report with Commissioners (CCG, NHSE Specialist Commissioning)
- Include all feedback from all Scrutiny committees
- Recommendations report to Trust Board
- Publish outcomes
- Implement/do not implement proposals – see Gunning Principles

# Next Steps/2

- Recommendations report to Trust Board
- Publish outcomes
- Implement mitigations
- Implement/do not implement proposals – see Gunning Principles

Common Themes	Participant Feedback	Proposed solutions/ Action
Transport and Costs		
Accessibility		
Patient Choice		
Treatment and Care		
Communication		
Other		

*EXAMPLE*



# Questions

